

LSSA - services:	
* Call centre management	24-hour trauma call centre offers personalised assistance to members and immediate family of members - 24/7/365 toll-free number
* Telephonic counselling	24-hour trauma call centre offers personalised assistance to employees and immediate family members - unlimited telephonic inbound and outgoing
* Please Call Me service	24-hour trauma call centre offers personalised assistance to employees and immediate family members – unlimited please call me service
* Financial Guidance	Unlimited telephonic advice on finance matters, budgeting, debt management and debt counselling
* Healthcare, HIV & High Risk	Nurses carry out follow up calls and share reminders, letting them know that someone cares and is checking in - includes ongoing telephonic counselling and support, as well as assistance with registering onto treatment programmes
* COVID-19 support	All members and family will be assisted with COVID-19 related queries and counselling as well as referral to nearest area to have testing